



Important Notice

Dear Valued Water Customer,

Dalton Utilities will soon be installing a Backflow Prevention device on the water meter that supplies your residence. The backflow prevention device prevents potentially contaminated water from being siphoned from a customer's plumbing system back into our water distribution system. This is an important and necessary step in protecting the quality of our drinking water and mandated by the GA State Law. This installation is being conducted by Dalton Utilities personnel in accordance with the Georgia Rules for Safe Drinking Water and with the Dalton Utilities Cross Connection Control Rules and Regulations (Section III.2).

What does this mean for you?

As the water in a water heater becomes heated, it expands. With the installation of the backflow prevention device water can no longer expand back through the meter into the public water supply. Most water heaters are fitted with pop-off valves which prevent excessive pressure from building in the tank. This newly upgraded water system could cause your pop-off (prv) valve to open which could result in damage to your water heater, plumbing, and/or home.

In order to prevent this situation from occurring, Dalton Utilities recommends that all customers consider installing a thermal expansion relief device as well as a pressure regulating device. It is possible that your home may already be equipped with these devices. If so no further action is required. Proper installation of a thermal expansion relief device can prevent the situations described above from occurring. They can be purchased at most plumbing supply stores. If any questions should arise as a result of this notification please contact **Dalton Utilities 706-278-1313 or resbackflow@dutil.com**. We thank you for your understanding and cooperation as we take necessary measures to ensure the quality of your water and stay compliant with GA State Law.