



Georgia Relay Service - TTY/TDD

Georgia residents who are deaf, hard of hearing or speech disabled may access the Georgia Relay Service to keep in touch by phone easily—and often—with their business associates, friends and families. The Georgia Relay service is available 24 hours a day, 365 days a year.

**To make a Georgia Relay call, just dial 7-1-1
or go to their website at <http://www.georgiarelay.org>**

How the Georgia Relay works:

A person who is deaf, hard of hearing, or who may have a speech loss types his/her conversation using a text telephone (TDD/TTY). A specially trained Communications Assistant (CA) relays the message by reading the text message to the hearing person at the other end. The CA then relays the hearing person's spoken words by typing them back to the TDD/TTY user.

Relay service is also available over the Internet. For more information on this go to <http://www.georgiarelay.org> to be connected to a CA or access the video relay service, where a certified American Sign Language (ASL) interpreter will relay your signed conversation to the hearing party.

Telephone assistance is now available for people with Speech Disabilities:

Speech-to-Speech service lets people with speech disabilities communicate on the telephone by using their own voice, or voice-assisted device, through the help of a specially trained CA by dialing either 7-1-1 or 1-800-229-5746.

Georgia Council for the Hearing Impaired:

If you want to learn more about the Georgia Telecommunication Equipment Distribution Program, please contact the Georgia Council for the Hearing Impaired at www.gachi.org or dial 1-800-541-0710.

Hearing callers who wish to reach people who are deaf, hard of hearing or speech disabled may simply dial 7-1-1 or dial 1-800-255-0135.

Text telephone users may also dial 7-1-1 or dial 1-800-255-0056. Please note that when dial 7-1-1, it will only work when dialing inside Georgia. There is no charge for dialing 7-1-1, and all options available to Georgia Relay users through existing 800 numbers will be available to 7-1-1 users. If you are experiencing trouble dialing 7-1-1 to reach the Georgia Relay, please call OptiLink at 706-529-1313 or trs@optilink.us

Spanish Relay Service is available to Spanish speaking residents of Georgia. TTY and voice users can dial the Spanish Relay Service for local calls in Georgia and state-to-state calls anywhere in the United States, including Puerto Rico and the U.S. Virgin Islands. A Spanish hearing caller may dial 1-800-855-2885 to reach Spanish deaf, hard of hearing, or speech disabled and Spanish text telephone users may dial 1-800-855-2884.

These services are available 24 hours a day, seven days a week, and enable people to place relay calls between Georgia and other locations anywhere in the United States and internationally to English and Spanish speaking persons. By law, each conversation is handled with the strictest confidentiality. There is no additional charge to access Georgia Relay.

**Please note: 7-1-1 is only to be used to reach the Georgia Relay.
For EMERGENCIES you should continue to use 9-1-1**