



OptiLink's High-Speed Internet Service



What is POSSIBLE™

Welcome to OptiLink's High-Speed Internet Service!

The power behind OptiLink's High-Speed Internet Service is our revolutionary 100% fiber optic network. You can now enjoy data transmission speeds that are unattainable through traditional connectivity offerings. Our speeds range from 1.5 to 4 Mb. Our lowest speed offering, 1.5 Mb, is 26 times faster than dial-up, 2 times faster than standard DSL and 1.5 times faster than a standard cable modem. What's more, with OptiLink, you can upload and download files with equal speed, making your online experience more efficient and enjoyable.

Before you begin enjoying your high-speed internet services, you need to assess your computer system to learn:

What are the system requirements for my computer?

What information do I need to set up my email program?

What information do I need to access web space?

SYSTEM REQUIREMENTS

OptiLink High-Speed Internet Service is compatible with most PC and Macintosh computers. Below are the minimum recommended requirements for your computer system. In order to receive optimal performance from your OptiLink High-Speed Internet service, these recommended system requirements must be met.

Note: Minimum requirements are subject to change.

PLEASE NOTE: If you are unsure whether or not your system meets these requirements or whether or not you have a Network Interface Card or NIC, our installers will assess your computer for you. If no NIC is found, you need to have one installed. If you wish to install your own NIC, our installers have instructions they can leave with you. If you do not feel comfortable installing a NIC, we recommend that you take your computer to a reputable professional for installation.

SYSTEM REQUIREMENTS

	Windows	Macintosh
Operating System	Microsoft Windows 95, 98, 2000, ME or XP	Macintosh OS 7.0 – 10.1
CPU	Intel Pentium processors 586 or higher (200 MHz or greater)	Power PC (400 MHz or greater) Macintosh (100 MHz or greater)
Memory (RAM)	64 MB of RAM	64 MB of RAM
Peripherals	Ethernet Network Interface Card (NIC) and Switch/Hub (If using multiple computers at location.)	Ethernet Network Interface Card (NIC) and Switch/Hub (If using multiple computers at location.)

SETTING UP EMAIL

My Email address is: _____ (write address here)

My Email password is: _____ (write password here)

If you are using an email program other than Outlook Express or Netscape, you will need the following information.

OptiLink.us Mail Servers:

incoming (POP3) server: md1.optilink.us

outgoing (SMTP) server: md1.optilink.us

SETTING UP EMAIL IN OUTLOOK EXPRESS FOR INTERNET EXPLORER

1. Open Outlook Express, by clicking the Outlook Express icon on your desktop or by selecting "Read Mail" from the Mail menu in Internet Explorer.
2. In Outlook Express, select "Accounts..." from the Tools menu.
3. On the pop up menu, select the "Mail" tab.
4. Click the "Add..." button and select "Mail..." This will bring up the Internet Connection Wizard.
5. Fill in your name as you would like it to appear in the "From" notation on e-mails you send. Click Next.
6. Make certain that "I already have an e-mail address I'd like to use" is selected. Enter your e-mail address. Click Next.
7. You must now let the browser know what servers to access when receiving and sending your mail. Fill in the spaces as shown with the following information:
Server Type: Pop 3 Server
Incoming Server Name: md1.optilink.us
Outgoing Server Name: md1.optilink.us
8. Click Next.
9. This screen will set up your login information. In the Account Name box, fill in your OptiLink user name (ex.: [johndoe@optilink.us](mailto: johndoe@optilink.us) - johndoe is the user name) and your password. Checking the "Remember password" box will store your password in your browser information after the first time you enter it so that you do not have to enter it every time you check your mail.
10. Click Finish to return to the Accounts setup.
11. Select Close to close the window.
12. Now you may check your e-mail by selecting "Read Mail" from your Mail menu in Internet Explorer.

SETTING UP EMAIL IN NETSCAPE

1. Open your Netscape browser.
2. Select “Preferences...” from the Edit menu. Note: in certain versions of Netscape, Preferences may be located under the View or Communicator menu.
3. On the pop up menu, expand “Mail & Newsgroups”
4. First you must set up an Identity. Select Identity from the menu selection listed under “Category.” Fill in your name as you would like it to appear in the “From” notation on e-mails you send. Enter your e-mail address.
5. Next selected Mail Servers from the menu selection listed under “Category.” You must tell the browser what servers to access when receiving and sending e-mail. Click the Add... button to create an incoming server.

Fill in the pop up as follows: Server Name: md1.optilink.us
 Server Type: Pop 3 Server
 User Name: Your Email User Name
 (if your email is johndoe@optilink.us, your user name is the prefix – johndoe.)

Checking the “Remember password” box will store your password in your browser information after the first time you enter it so that you do not have to enter it every time you check your mail. This is a nice option for a single user. If others use your computer, you most likely want to leave this box unchecked.

Checking the “Check mail every 15 minutes” box sets up your browser to automatically check for new mail messages every 15 minutes.

Checking “Automatically download any new messages” will automatically download new messages to your Inbox, saving you the time of downloading when you check your e-mail.

Click OK. You will now be returned to the previous screen and will see pop.charter.net listed under incoming servers.

You must also fill in the Outgoing Server and your Outgoing server user name. Your user name is the same for incoming and outgoing mail.

Outgoing Server: md1.optilink.us

User Name: Your Email User Name

6. You can now select OK to close the window.
7. You must close your Netscape browser and relaunch it for the changes to take effect.
8. Check your mail by selecting Messenger from the Communicator menu or by clicking the mail icon at the bottom right hand corner of your browser.

*If you have any further questions or comments about OptiLink's High-Speed Internet Service, please contact our Technical Support at **706-278-1313**.*

